Florida Department of Juvenile Justice

Matthew Walsh, Secretary

Office of Inspector General

2025 - 2026 Annual Report

Robert A. Munson, Inspector General

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Florida Department of Juvenile Justice
Office of Inspector General

Annual Report

Fiscal Year 2025-2026

Charter of Operations

Department of Juvenile Justice Mission

The mission of the Florida Department of Juvenile Justice is to enhance public safety through high-quality effective services for youth and families delivered by world-class professionals dedicated to building a stronger, safer Florida.

Office of Inspector General Mission

The Office of Inspector General (OIG) provides independent oversight, through objective and timely audit and investigative services, to ensure the Florida Department of Juvenile Justice and its partners maintain the highest level of integrity, accountability, and efficiency.

Purpose

The Office of Inspector General is established to provide a central point for coordination of and responsibility for activities that promote accountability, integrity, and efficiency, and to conduct independent and objective audits, investigations, and reviews relating to the programs and operations of the Department of Juvenile Justice. The OIG assists the Department in accomplishing its objectives by promoting economy and efficiency, and by preventing and detecting fraud and abuse in its programs and operations.

Historic Overview

The term "inspector general" historically has been associated with maintaining and improving the operational efficiency of our nation's armed forces. In the 1970s, Congress adopted the idea and created civilian inspectors general to address fraud, waste, abuse, and corruption in federal agencies.

An audit function was established in the Department in the 1960s. This function evolved into audits and investigations, and in the 1980s it was designated as the Office of Inspector General. In 1994, amendments to Section 20.055, F.S., required an OIG in each state agency.

Authority

The OIG reports directly to the Chief Inspector General. The authority of the OIG is derived from Section 20.055, Florida Statutes, and allows for full, free, and unrestricted access to all persons, records, and other information relevant to the performance of engagements.

Core Values

Leadership
Professionalism
Integrity
Excellence
Accountability
Communications
Teamwork

Responsibilities

The OIG is statutorily assigned specific duties and responsibilities per Section 20.055(2), Florida Statutes, which include:

- Advising in the development of performance measures, standards, and procedures for the evaluation of programs.
- Assessing the reliability and validity of information provided by the agency on performance measures and standards, and making recommendations for improvement, if necessary.
- Reviewing actions taken by the agency to improve program performance and meeting program standards and making recommendations for improvement.
- Providing direction for, supervising, and coordinating audits, investigations, and management reviews relating to the programs and operations of the agency.
- Promoting economy and efficiency in agency programs in the administration of or preventing and detecting fraud and abuse.
- Recommending corrective action concerning fraud, abuses, weaknesses, and deficiencies and reporting on the progress made in implementing corrective action.
- Ensuring effective coordination and cooperation between the Auditor General, federal auditors, and other governmental bodies with a view toward avoiding duplication.
- Reviewing, as appropriate, rules relating to the programs and operations and making recommendations concerning their impact.
- Ensuring that an appropriate balance is maintained between audit, investigations, and other accountability activities, and
- Complying with the General Principles and Standards for Offices of Inspector General as published and revised by the Association of Inspectors General.

The Inspector General is required by statute to provide the agency head with an annual report by September 30th each year, summarizing the activities of the OIG during the preceding fiscal year. This document provides information to departmental staff and other interested parties on how the OIG accomplishes its mission.

Independence and Objectivity

The OIG's activities shall be independent of Department operations, and the OIG staff shall be objective in performing their work. The Inspector General reports to the Chief Inspector General and is supervised by the Secretary of the Department but are not subject to supervision by any other employee of the Department. This ensures that audits, investigations, and other activities remain free from interference in the determination of the scope of activities, performance of work, and results. According to standards, the OIG shall refrain from participating in any operational activities that it might be expected to review or appraise or that could otherwise be construed to compromise the independence and objectivity of the OIG.

Scope of Work

The scope and assignment of the activities shall be determined by the Inspector General. However, the Secretary of the Department may at any time request the Inspector General to perform an audit, investigation, or review of a special program, function, or organizational unit. The scope of work is to determine whether the Department's risk management, control, and governance processes are adequate and functioning in a manner to ensure risks are appropriately identified and managed; significant financial, managerial, and operating information is accurate, reliable, and timely; resources are acquired economically, used efficiently, and adequately protected; programs, plans, and objectives are achieved; quality and continuous improvement are fostered in the organization's control process; and significant legislative or regulatory issues impacting the Department are recognized and addressed appropriately.

Professional Standards

The OIG complies with established professional standards in fulfilling its responsibilities. These include the *Principles and Standards for Offices of Inspector General*, published by the Association of Inspectors General, the *Global Internal Audit Standards for the Professional Practice of Internal Auditing,* published by the Institute of Internal Auditors, Inc., as well as applicable standards of the Association of Certified Fraud Examiners, and the State of Florida Auditor General's Rules.

Accreditation

Accreditation is formal recognition granted by an independent agency, affirming that an organization has met established standards and specific operational requirements. It serves as a trusted benchmark for excellence and professionalism within the field. To achieve and maintain accreditation, the Office of Inspector General must demonstrate compliance with a designated set of standards. This involves compiling and presenting comprehensive documentation such as written directives, policies, interviews, and direct observations that collectively serve as evidence of conformity. Supporting materials may include general and special orders, standard operating procedures, policy manuals, ordinances, strategic plans, rules, training directives, applicable state laws, court orders, and binding memoranda.

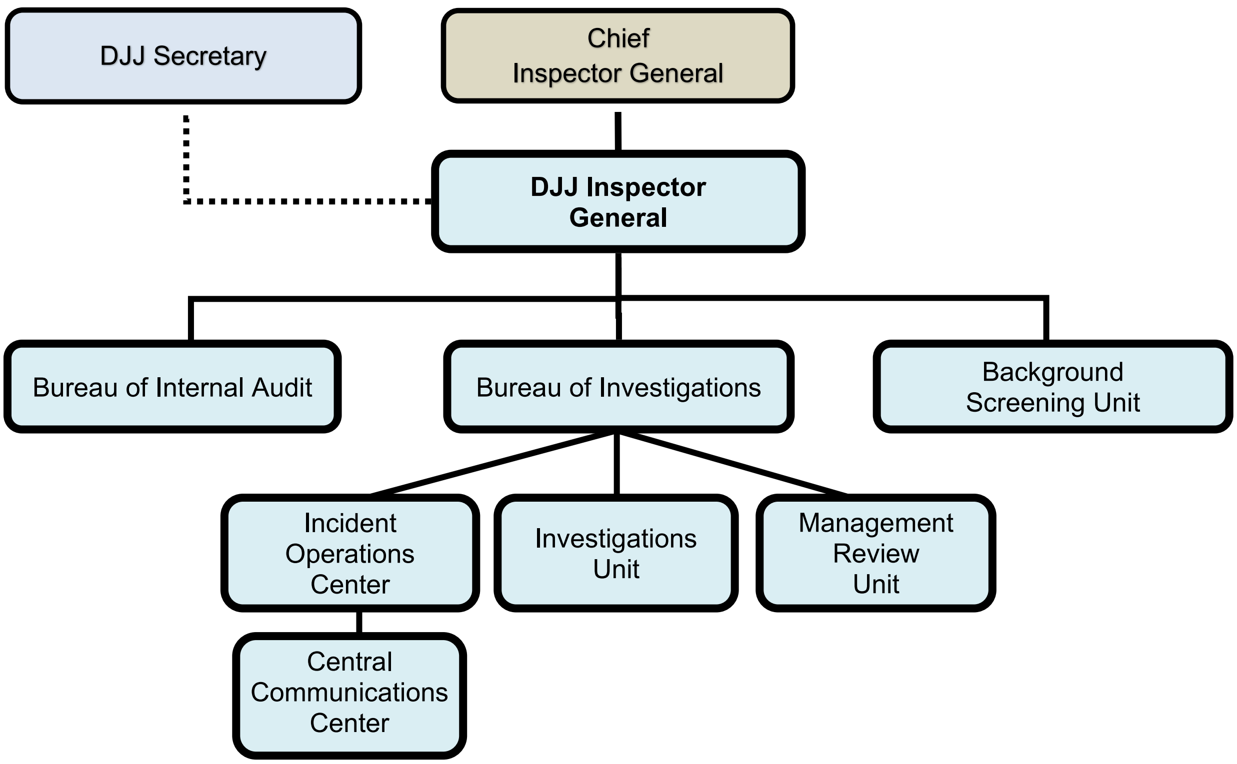
The Office of Inspector General, Bureau of Investigations was first accredited by the Commission for Florida Law Enforcement Accreditation in June 2015, and successfully achieved its third reaccreditation in June 2024, reaffirming its continued commitment to professional excellence and accountability.

Periodic Assessment

The Inspector General shall periodically evaluate whether the purpose, authority, and responsibilities outlined in the charter remain sufficient to enable the Office of Inspector General to effectively support the Department in achieving its mission.

Organization

The Office of Inspector General is comprised of three main operating areas: Bureau of Investigations, Bureau of Internal Audit, and Background Screening Unit. The organizational structure for the OIG is as follows:



Bureau of Internal Audit

The Bureau of Internal Audit provides independent appraisals of the performance of Department programs and processes, including the appraisal of management's performance in meeting the Department's information needs while safeguarding its resources. Internal auditing strengthens the organization's ability to create, protect, and sustain value by providing the Secretary and management with independent, risk-based, and objective assurance, advice, insight, and foresight.

Bureau of Investigations

The Bureau of Investigations oversees the Investigations Unit, which detects and investigates administrative violations or misconduct impacting the Department; the Management Review Unit, which is charged with conducting administrative reviews of those allegations that do not rise to the level requiring an investigation; and the Incident Operations Center, which tracks and manages all reported incidents and complaints.

Background Screening Unit

The Background Screening Unit assists the Department in meeting its goal of hiring qualified applicants who meet statutory and agency standards of good moral character by conducting background screenings pursuant to Chapters 39, 435, 984, and 985, Florida Statutes, and the Department's background screening policy and procedure.

Professional Affiliations

American Institute of Certified Public Accountants
American Society for Industrial Security
Association of Certified Fraud Examiners
Association of Government Accountants
Association of Inspectors General
Florida Audit Forum
Information Systems Audit and Control Association
Institute of Internal Auditors, Inc.

Staff Development

Continued professional staff development is essential to the OIG. During fiscal year (FY) 2025-2026, OIG audit staff participated in numerous professional training sessions, including courses required to meet the *Standards for the Professional Practice of Internal Auditing*. The standards require each auditor to complete at least 40 hours of continuing education and training every two years to maintain professional proficiency. The investigative staff members also attend regular training throughout the year to maintain their professional certifications. The OIG staff remain committed to seeking professional excellence through continued training and development to ensure the highest quality of service for our customers.

Staff Certifications

Expertise within the OIG encompasses a variety of disciplines with personnel qualified in auditing, accounting, investigations, background screening, and information technology. Staff members continually seek to augment their professional credentials which further enhance their abilities and skill level through additional training. Staff personnel are also actively involved in numerous professional organizations which assist them in maintaining a high level of proficiency in their profession and areas of certification.

The accomplishments of the staff in obtaining professional certifications represent significant time and effort by each staff member, reflecting positively on the individual as well as the Department.

The table below outlines the various certifications held by OIG personnel, along with the number of certifications held for each.

Professional Certifications	No.
Certified FDLE Criminal Justice Information Services	15
Certified FDLE Terminal Agency Coordinator	2
Certified Fraud Examiner	2
Certified Information Systems Auditor	1
Certified Inspector General Auditor	2
Certified Inspector General	3
Certified Inspector General Investigator	13
Certified Internal Auditor	2
Certified Protection Professional	1
Certified Public Accountants	1
Certified Public Manager	2
Florida Certified Contract Manager	1
Notary Public	15

Bureau of Internal Audit

The Bureau of Internal Audit (BIA), under the direction of the Inspector General, assists the Secretary and the department in deterring and detecting fraud, waste, and abuse, and provides assurance that the department uses its resources in an efficient and effective manner. The Bureau of Internal Audit carries out its function for the department under the leadership of the Director of Auditing who reports to the Inspector General. The BIA includes the director and three auditors.

Audit Responsibilities

Pursuant to section 20.055(6), Florida Statutes (F.S.), the BIA conducts performance, cybersecurity, financial, and compliance audits of the department and prepares reports of its findings and recommendations. Audits are performed in accordance with the *Global Internal Audit Standards for the Professional Practice of Internal Auditing*, published by the Institute of Internal Auditors or, where appropriate, in accordance with generally accepted governmental auditing standards. An audit involves obtaining an understanding of governance processes and the internal control structure; assessing control risk; testing of records and responses of inquiries by obtaining corroborating evidentiary matter through inspection, observation, confirmation, and other procedures. The Institute of Internal Auditors defines internal auditing as an independent, objective assurance and advisory service designed to add value and improve an organization's operations. It helps an organization accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of governance, risk management, and control processes. In addition to audits, the BIA performs non-audit services, such as special projects, and provides other management advisory services to the department.

Accomplishments

During the fiscal year, the Bureau of Internal Audit completed major audits, reviews and projects consisting of:

- Three audits
- Six follow-up reviews on internal audits
- Two follow-up reviews on external audits
- Various management advisory projects
- Coordinating the Auditor General's Federal Awards audit.

Performance, Cybersecurity, Financial, and Compliance Audits

A compliance audit is a comprehensive review of the department's adherence to state laws, rules, regulatory guidelines, policies, procedures, and contractual requirements. Performance audits are examinations and evaluations of the department's systems, programs, and processes from an efficiency and effectiveness perspective. Performance audits also include determining whether the department acquired, protected, and used its resources economically and efficiently in accordance with applicable laws and regulations. A financial audit is a formal examination of an organization's financial records, transactions, and statements to ensure accuracy, compliance, and integrity. A cybersecurity audit involves a comprehensive analysis and review of the information technology infrastructure of the department. It detects vulnerabilities and threats, displaying weak links, and high-risk practices. It is a primary method for examining compliance.

The BIA completed one compliance audit, and two cybersecurity audits as follows:

Audit of Internal Controls and Data Security for Department of Highway Safety and Motor Vehicles Driver Licenses (Compliance audit)

The mission of the Florida Department of Juvenile Justice (department) is to enhance public safety through high-quality effective services for youth and families delivered by world-class professionals dedicated to building a stronger, safer Florida. At times, these services may include transporting youth under the care of the department. Policy FDJJ-1920 requires any employee, contracted provider staff, or volunteer who transports youth on behalf of the department to hold a valid Florida state driver license and maintain a driving record free of any policy-listed violations.

The department entered a Memorandum of Understanding (MOU) with the Department of Highway Safety and Motor Vehicles (DHSMV) for a three-year term, effective July 18, 2024. The purpose of this MOU is to establish conditions and limitations for the department to receive and access driver license information, violations, and crash report information. The MOU is contingent upon the department having adequate internal controls to ensure data is protected from unauthorized access, distribution, use, modification, or disclosure.

The objective of this audit was to determine whether the department's internal controls adequately protect data from unauthorized access, distribution, use, modification, or disclosure, as required by the Agreement.

The scope of the audit included a review of data obtained from the DHSMV from July 1, 2024, to June 30, 2025, and related activities through the end of fieldwork.

Internal controls comprise the processes, policies, and procedures that provide management with reasonable assurance that organizational objectives are achieved. Our review determined the department has implemented internal controls to govern the use, dissemination and protection of personal data. In our opinion, the internal controls implemented materially comply with the Memorandum of Understanding.

Audit of Probation Electronic Monitoring

(Performance audit)

The department's Office of Probation and Community Intervention (Probation) provides support for youth from arrest through their transition back into the community. Probation's purpose is to increase public safety by reducing juvenile delinquency through effective interventions and case management services.

One of these services is the Electronic Monitoring (EM) program, which provides continuous GPS monitoring of the youth's location and movements. This may be implemented for youth awaiting court hearings who are allowed to remain in the community, as well as youth who are court-ordered to wear an EM device in a supervised release program.

On October 17, 2022, the department established the Electronic Monitoring Command Center (EMCC) to provide support to the EM program. The EMCC operates as a 24-hour-a-day command center that monitors and responds to alerts through BI TotalAccess, a web-based monitoring platform. Alerts indicate the potential noncompliance of the youth such as a missed curfew, failure to attend school, or tampering with their EM device.

BI TotalAccess posts each alert into an online queue with an assigned priority number. This priority number establishes the order in which staff must respond to alerts. EMCC duty officers are responsible for monitoring and responding to alerts based on the established procedures. The BI Total Access' call center attempts to resolve specific lower priority alerts prior to posting them in the queue.

According to the EMCC Duty Officer Training Guide, each circuit has at least one primary and two backup duty officers to monitor and respond to alerts during normal weekday business hours. The EMCC at Headquarters (HQ) also provides support to circuits during normal business hours when needed.

The scope of the audit included Probation and Community Intervention processes, activities and records for the Electronic Monitoring Program from July 1, 2024, through June 30, 2025, and related activities through the end of fieldwork.

The objectives of this audit were to:

1. Assess the Electronic Monitoring Program's compliance with Florida Statutes, Florida Administrative Code, department policies, and internal procedures.
2. Evaluate the effectiveness of internal controls governing the Electronic Monitoring Program and the Electronic Monitoring Command Center.
3. Review department and management oversight of the Electronic Monitoring Program's activities and performance.

The audit disclosed that the Electronic Monitoring (EM) Program generally complies with authoritative criteria. Additionally, we concluded the internal controls governing the program's activities are effective when implemented. However, we noted the following opportunities for improvement in the program:

1. Youth accounts are not consistently designated as "High Priority" in BI TotalAccess, as required by department policies and procedures.
2. Failure to update youth schedules and zone locations in BI TotalAccess resulted in inaccurate alerts and unnecessary system activity.
3. Follow-up actions and responses by JPOs were not consistently documented in JJIS, as per policy.
4. Roles and responsibilities are not clearly defined regarding management oversight of circuit EM activities.

To address the noted areas for improvement, the OIG made the following recommendations which, if implemented, will improve the effectiveness and efficiency of the EM program. We recommended the department:

1. Ensure High Priority designations are applied appropriately in accordance with department policy, supporting proper alert prioritization.
2. Collaborate with JPOs to ensure youth accounts reflect accurate schedules and zone locations, thus reducing false alerts and improving the overall effectiveness of the electronic monitoring program.
3. Ensure alert follow-up actions and responses are consistently documented in the JJIS Case Notebook Module in accordance with department policy.
4. Clearly defines oversight responsibilities and strengthen monitoring practices across all circuits to ensure consistent compliance with established EM policies and procedures.

Audit of Cybersecurity Controls for Data Protection and Security

(Cybersecurity audit)

The department's Office of Administration manages information technology (IT) services within the Bureau of Information Technology (BIT). BIT supports the department with network infrastructure, cybersecurity, and other related services. BIT is organized into five units: IT Administration, Application Development, Network and Security, Endpoint and Infrastructure, and Project Management. Additionally, BIT assists with cybersecurity activities, including the development of policies, procedures, internal controls, and data protection.

The Office of the Chief Inspector General provided the opportunity for the department to participate in a ground-truth testing project provided through the vendor, Emerging Tech. Ground truth testing is the process of verifying whether data, systems and reported conditions accurately represent operational reality. It bridges the gap between what is reported and what is true. The methodology consisted of direct observation or sampling of system outputs, transactions, and user activity; cross verification between data sources such as logs, records, and human reports; statistical and forensic testing confirming accuracy, completeness, and authenticity; and transparent recording of testing methods, outcomes, and deviations for reproducibility. Emerging Tech specifically tested protections for data at rest and against data leaks or unauthorized data disclosures. The ground truth testing results substantiated the results of this audit.

The objective of this audit was to evaluate department controls and compliance with data protection requirements contained in the Florida Cybersecurity Standards, specifically Rule 60GG-2.002 and 2.003(4), Florida Administrative Code.

The audit assessed the department's implementation of data protection and security controls across data at rest, data in transit, and data in use. This includes evaluating physical, logical, administrative, and cryptographic safeguards to ensure confidentiality, integrity, and availability of information. The scope encompassed a comprehensive review of current cybersecurity policies, procedures, processes, and activities related to data protection, with particular attention to compliance with applicable laws, regulations, and organizational standards. The audit also examined the effectiveness of the department's media protection and access control frameworks as part of its overall data security posture.

As an audit of a state agency's information technology security program, this document and associated records are confidential and exempt from public disclosure pursuant to section 282.318(4)(g), F.S..

Internal and External Audit Follow-Up Activities

The BIA is responsible for monitoring the department's implementation of corrective action to address recommendations in our internal audit reports as well as external audit reports and policy reviews issued by the Auditor General, and the Office of Program Policy Analysis and Government Accountability. The BIA provided liaison activities for the Auditor General's operational and federal awards audits and conducted follow-ups to monitor the status of corrective actions for five internal and two external audits. The BIA issued the following follow-up review reports:

- Six-month Follow-up - Auditor General's Information Technology Operational Audit, No. 2026-035. The department has addressed the findings and is implementing corrective actions; no further follow up is needed.
- Six-month Follow-up – Auditor General's State of Florida Compliance and Internal Controls Over Financial Reporting and Federal Awards, No. 2025-162. As all identified issues have been addressed, no further follow up is needed.
- Follow-up – Limited Compliance Audit of Contract #10128, No. A-2223DJJ-006. The corrective action plan has been completed; no further follow up is needed.
- 18-month Follow-up – Audit of Probation Case Management, No. A-2324DJJ-002. Since corrective actions are on-going, we will conduct another follow-up review in six months.
- 24-month Follow-up – Audit of Probation Case Management, No. A-2324DJJ-002. The department has addressed the findings and is implementing corrective actions; no further follow up is needed.
- Six-month Follow-up – Audit of Contract Procurement Procedures, No. A-2425DJJ-002. All corrective actions have been implemented; no additional follow-up is needed.
- 12-month Follow-up – Audit of Cybersecurity Controls for Incident Response, Reporting, and Recovery, No. A-2324DJJ-003. We will conduct another follow-up review for the open findings in FY 2026-2027, as corrective actions

are still in progress. *As an audit of a state agency's information technology security program, the results are confidential and exempt from public disclosure pursuant to section 282.318(4)(g), F.S..*

- Six-month Follow-up – Audit of Cybersecurity Controls for Asset Management, A-2425DJJ-003. Since corrective actions are on-going for all findings, we will conduct another follow-up review in FY 2026-2027. *As an audit of a state agency's information technology security program, the results are confidential and exempt from public disclosure pursuant to section 282.318(4)(g), F.S..*

Other Activities

The Florida Single Audit Act

The Florida Single Audit Act (FSAA) was enacted in 1998 by the Florida Legislature to establish uniform State audit requirements for non-state entities expending State financial assistance equal to or more than $750,000. The BIA responded to the department of Financial Services on behalf of the agency and coordinated compliance efforts. This included providing technical assistance, meetings, inter-agency correspondence and liaison activities. The BIA is responsible for reviewing the Financial Reporting Packages received from non-state entities to ensure compliance with the Florida Single Audit Act and the Federal Office of Management and Budget Guidance for Federal Assistance, including management letters and corrective action plans, to the extent necessary to determine whether timely and appropriate correction has been taken with respect to audit findings and recommendations pertaining to state and federal financial assistance.

Communication with Management

The OIG provides a centralized point for coordination of activities that promote accountability, integrity and efficiency. A major part of this responsibility includes keeping management informed of the many internal and external audits and related activities. The BIA also reviews the department's response to external audit reports.

Bureau of Investigations

Investigations Unit

The Investigations Unit is responsible for coordinating and conducting investigations aimed at identifying, deterring, preventing, and eliminating instances of fraud, waste, mismanagement, misconduct, and other forms of abuse within the Department. These investigations encompass activities involving both state employees and contracted service providers, programs, facilities, and offices. All investigative efforts are conducted with impartiality and objectivity. Inspectors compile comprehensive reports that include sworn statements, supporting documentation, and other relevant evidence. Upon completion, each case is reviewed by the Inspector General to ensure accuracy and completeness prior to final approval and dissemination.

When investigations result in sustained findings, the final report is forwarded to Department management, which is tasked with implementing appropriate corrective actions and reporting those measures to the Office of Inspector General.

The Chief of Investigations and the Inspector General review civil rights cases; however, a resolution panel presided over by the Department's Equal Employment Opportunity (EEO) officer determines if there is cause to believe either discrimination or harassment occurred. The Bureau of Investigations (Bureau) does not make recommendations concerning corrective action for EEO complaints.

Management Reviews are conducted by Department staff to address incidents that routinely occur in Department programs or routine incidents that are the least serious in nature yet still warrant follow-up. The results of these reviews are approved by the Department's Assistant Secretaries.

Accomplishments

During FY 2025-2026, the Bureau of Investigations assigned **102** complaints for investigation or inquiry.

The Bureau of Investigations closed **72** investigations in fiscal year 2025-2026. Most of these investigations included multiple allegations. The total number of allegations investigated during the period was **254**. Of the allegations investigated, **107** were determined to be Sustained, **75** were Not Sustained, **50** were Unfounded, and **22** were other determinations. There were **11** EEO cases with **22** allegations, **9** were found with No Cause and **13** were found to have Cause.

The Bureau also closed **30** inquiries in fiscal year 2025-2026. The total number of allegations investigated through inquiries was **52**.

All findings were reported to management. Sustained findings resulted in terminations, resignations, and other disciplinary and non-disciplinary actions, as well as programmatic changes.

Summary of Investigations

202406957 Florida Virtual School – Jacksonville
An anonymous caller reported concerns they had that a teacher was having an inappropriate relationship with a youth. The caller reported the youth's workbook was found with notes from the teacher to the youth. Video surveillance of the classroom was reviewed and revealed the teacher was in possession of a cellular telephone. The Jacksonville Sheriff's Office

(JSO) was contacted to conduct a criminal investigation which resulted in an arrest warrant charging the teacher. The OIG investigation was closed with a NOT SUSTAINED finding for the allegation of Improper Supervision; a SUSTAINED finding for the allegation of Improper Conduct/Staff-Youth Relationship; and a SUSTAINED finding for the allegation of Introduction of Contraband.

202500708 St. Augustine Youth Academy

St. Augustine Youth Academy's Assistant Facility Administrator reported an incident involving the discovery of vape pens, which resulted in law enforcement involvement and the arrest of two male youths. Following the arrests, a guardian of one of the youths alleged that a female staff member had introduced the contraband and was engaged in sexual relationships with youths at the program. Additionally, jail call recordings obtained by the St. Johns County Sheriff's Office indicated that the same staff member had been in telephone contact with one of the arrested youths, further suggesting the possibility of an inappropriate relationship. The investigation resulted in the following classifications and findings: Improper Conduct was SUSTAINED, Sexual Abuse (PREA) was SUSTAINED, two counts of Introduction of Contraband were SUSTAINED, Improper Search was NOT SUSTAINED, Improper Supervision was NOT SUSTAINED, two counts of Failure to Report were SUSTAINED, and Introduction of Contraband was NOT SUSTAINED.

202501079 Deep Creek Youth Academy

Deep Creek Youth Academy Facility Administrator reported that a male youth complained of left arm pain and could not move his arm. The male youth did not reveal how long his arm was hurting for or how it was injured. Youth was assessed by the medical department and received an x ray which revealed a fracture to his left arm. Further investigation determined that the male youth was involved in a physical altercation and was subsequently restrained by staff members. The investigation resulted in the following classifications and findings: Two counts of Use of Force – Improper was SUSTANINED, and Use of Force – Unnecessary was NOT SUSTAINED.

202501129 Kissimmee Youth Academy

An anonymous caller alleged a male staff member was accepting Cash App payments from youths in exchange for bringing vape pens into the facility. It was also alleged that a staff member body slammed a youth multiple times causing the youth to break his collarbone (202500345). During a separate OIG investigation, (202500708) St. Johns County jail phone conversations between a former youth and the same staff were discovered. In one recorded conversation, the staff was overheard telling the former youth that he placed $25.00 in the youth's commissary account at the jail. It was also alleged that another staff member was bringing in vape pens. The OIG investigation was closed with the following findings: the allegation of Use of Force – Excessive was UNFOUNDED; the allegation of Introduction of Contraband was NOT SUSTAINED; the allegation of Improper Conduct against two staff members was NOT SUSTAINED; and the allegation of Improper Conduct/Staff – Youth Relationship was SUSTAINED.

202501543 Kissimmee Youth Academy

It was alleged that after a youth was attacked by multiple youth, the medical staff denied providing him medical attention. The day after the attack the youth was transported to the hospital where he was diagnosed with a subconjunctival hemorrhage of the left eye with corneal abrasion. It was also alleged that a staff member purposely left a door unsecured, which allowed the youths to attack. The investigation resulted in an UNFOUNDED finding for the allegation of Medical Neglect and an UNFOUNDED finding for the allegation of Improper Conduct.

202501738 Broward Youth Treatment Center

A former staff member alleged that the Assistant Facility Administrator directed unknown staff members, including himself, to falsify documents during February and March 2025. The documents included 10-minute checks, chemical logs, and tool logs. The former staff also alleged that an unknown female staff allowed youth to touch her breasts and buttocks. The same unknown female staff allegedly continued to communicate with a youth after that youth was released from the program. The former staff made an additional allegation that a Safety and Security Specialist brought a firearm into the facility. Based on the allegations, the OIG found there was sufficient reason to investigate. The case was closed with the following findings: Falsification was UNFOUNDED; Falsification was NOT SUSTAINED; Improper Conduct/Sexual Nature was UNFOUNDED; Improper Conduct/Staff – Youth Relationship was UNFOUNDED; Improper Conduct was UNFOUNDED; Failure to Report was NOT SUSTAINED; Failure to Report was SUSTAINED; and Introduction of Contraband was SUSTAINED.

202501857 Everglades Youth Academy
A youth alleged that he engaged in sexual intercourse with a female staff and on another occasion, she performed oral sex on him in the laundry room. The Okeechobee County Sheriff's Office investigated the matter and classified it as inactive, pending additional evidence due to conflicting statements and a lack of evidence. The OIG investigation was closed with the following findings: an allegation of Sexual Abuse – (PREA) was NOT SUSTAINED; and an allegation of Violation of Policy/Rule (violation of safety rules) was SUSTAINED.

202501925 Walton Academy for Growth and Change
A male youth alleged a male staff member made inappropriate sexual comments towards him. The investigation resulted in the following classifications and findings: Sexual Harassment (PREA) was NOT SUSTAINED.

202502117 Orange Youth Academy
An anonymous caller alleged staff members were engaging in inappropriate touching with youth (tickling, caressing and hugging). The caller also alleged to have overheard that a staff member was having sexual relations with youth. The Orange County Sheriff's Office investigated the allegations however they could not be confirmed. The OIG investigated the allegations and closed the investigation with the following findings: The allegation of Improper Conduct/Staff-Youth Relationship was closed as UNFOUNDED. An allegation of Sexual Abuse (PREA) was closed as NOT SUSTAINED. A second allegation of Sexual Abuse (PREA) was closed as UNFOUNDED.

202502307 Tampa Bay Girls Academy
A youth alleged she had been sexually harassed and assaulted by a male staff. The youth specifically alleged the staff member grabbed her buttocks on one occasion and continuously made vulgar comments towards her. The Hillsborough County Sheriff's Office investigated the allegations and submitted the case to the Circuit 13 State Attorney's Office who declined to prosecute citing insufficient evidence. The OIG investigation was closed with a NOT SUSTAINED finding for Sexual Abuse PREA; and a NOT SUSTAINED finding for Sexual Harassment PREA.

202502320 & 202504696 Broward Regional Juvenile Detention Center
A former Medical Clinician alleged that two male JJDOS assaulted two male youths. One youth was assaulted for reasons unknown, and the second youth was struck for poor academic performance. It was also alleged a female youth was beaten with a radio by a female JJDO for failing to follow instructions. The reporter alleged the incidents were reported to administration, but the matters were not addressed. The investigation resulted in the following findings: Two counts of Conduct Unbecoming a Public Employee/Misconduct were UNFOUNDED; Two counts of Use of Force – Unnecessary were NOT SUSTAINED; Use of Force – Excessive against one staff was NOT SUSTAINED; and three counts of Failure to Report against three staff were SUSTAINED.

202502334 Bay Regional Juvenile Detention Center
A Code White was called on a female youth who was found in her room with a piece of her shirt tied around her neck. The investigation resulted in the following classifications and findings: Violation of Policy/Rule (failure to complete report) was SUSTAINED, Use of Force-Improper was SUSTAINED, Use of Force-Improper was NOT SUSTAINED, Violation of Policy/Rule (Failure to Complete Report) was SUSTAINED, Improper Supervision was NOT SUSTAINED.

202502829 Pasco Regional Juvenile Detention Center
A Management Review Specialist reported she received an email from a staff member alleging that certain staff were arranging physical alterations between youths and using profanity toward them. The email further alleged that staff were possessing personal cellular phones within the secured areas of the facility and refusing to submit to search procedures when entering the detention center. The investigation resulted in the following classifications and findings: Four counts of Failure to Report were SUSTAINED, three counts of Misconduct/Conduct Unbecoming a Public Employee were UNFOUNDED, Use of Force – Unnecessary was UNFOUNDED, two counts of Violation of Policy/Rule was SUSTAINED, Introduction of Contraband was NOT SUSTANIED, Improper Search was NOT SUSTAINED.

202503015 Probation and Community Services Circuit 7 (EEO)
The Circuit 7 Chief Probation Officer reported that two Juvenile Probation Officers (JPOs) circulated a photograph of male genitalia amongst other coworkers during work hours. The photograph depicted male genitalia of a former DCF employee who also worked in the building. An OIG investigation was completed and submitted to the EEO Resolution panel for determination. The EEO Resolution panel determined there was CAUSE to believe the allegation of Conduct Unbecoming a Public Employee had occurred regarding both JPOs.

202503181 Marion Regional Juvenile Detention Center (EEO)
DJJ Secretary Eric Hall received an e mail from a female staff alleging that a supervisor harassed her by spreading rumors about her being a thief, which led to her being questioned and harassed by numerous staff. It was also alleged that the supervisor had made inappropriate comments and threats regarding her sexuality and was preventing her from being interviewed for a promotion. The EEO Resolution Panel convened and determined the following: Harassment was NO CAUSE.

202503316 Marion Regional Juvenile Detention Center
An incident was reported in which a twelve-year-old female youth (not under DJJ supervision), her father and stepmother were permitted to tour the Marion RJDC (a secure facility). Reportedly, the female youth was allowed to enter the secure area of the facility and placed in mechanical restraints while several female youths in custody at the facility were allowed to have contact with, threaten, and berate her. The OIG closed the investigation with two SUSTAINED findings for Confidentiality Violation; a SUSTAINED finding for Violation of Policy/Rule (violation of the PAR/RI Rule); a SUSTAINED finding for Violation of Policy/Rule (violation of the Behavior Management System Policy).

202503330 Probation and Community Services Circuit 9 (EEO)
A former JPO alleged that she resigned because her supervisor, a JPOS, is prejudiced and discriminated against her. The former JPO referenced a lack of accountability from administration regarding the JPOS' action and decisions, lack of support where guidance and assistance were necessary for success, and miscommunication from her supervisor. An OIG investigation was completed and forwarded to an EEO Resolution Panel for determination. The EEO Resolution Panel determined there was NO CAUSE to believe an allegation of Discrimination (Staff on Staff) occurred.

202503406 Center for Success and Independence – Ocala
An anonymous caller alleged disruptive youth were being taken out of camera view and abused. It was also alleged that bounties were being placed on youth. The investigation resulted in the following classifications and findings: Two counts of Improper Conduct was SUSTAINED, three counts of Violation of Policy/Rule were SUSTAINED, two counts of Improper Conduct were UNFOUNDED, and Introduction of Contraband was UNFOUNDED.

202503623 Southwest Florida Regional Juvenile Detention Center (EEO)
A Juvenile Justice Detention Officer (JJDO) alleged that he received multiple sexually explicit text messages, referencing his body parts from an unknown person and unknown number. The JDO believed the messages were from a particular coworker based on some of the statements but had no proof. The OIG investigated the matter and forwarded the report to the EEO Resolution Panel for review. The EEO Resolution Panel determined there was NO CAUSE to believe an allegation of Sexual Harassment (Staff on Staff) occurred.

202503640 SW Florida Regional Juvenile Detention Center
A Juvenile Detention Officer Supervisor (JDOS) called a code-white when a youth tied her shirt around her neck. Staff responded and removed the item with the knife for life. Medical staff were on-site and made the decision to contact EMS. EMS assessed and transported to the hospital where she was admitted and remained until medically cleared and later Baker Acted. The OIG found sufficient reason to investigate the incident for potential policy violations. The investigation resulted in the following findings: Improper Supervision was SUSTAINED; Violation of Policy/Rule (failure to maintain the VOR) was SUSTAINED; Violation of Policy/Rule (failure to document youth movement) was SUSTAINED; Violation of Policy/Rule (failure to follow suicide prevention plan & services) was SUSTAINED; and Violation of Policy/Rule (failure to report) was SUSTAINED.

202503684 Volusia Regional Juvenile Detention Center
A youth alleged that on an unknown date he woke up and his pants were removed, and another youth was sexually assaulting him. The youth also alleged the incident occurred again on another unknown date. The Volusia County Sheriff's

Office investigated the incident, but the investigation was suspended pending additional information. The OIG investigated the allegations to determine if staff provided proper supervision. The investigation was closed and the classification of Improper Supervision against an unknown staff was NOT SUSTAINED.

202503726 South Florida Youth Academy
The Program Director reported that as a Coach Counselor attempted to redirect a youth during a youth-on-youth altercation, one youth fell back and hit his head on a wall causing a gash on the top of his forehead that required outside medical attention. The OIG found sufficient evidence to investigate the staff's use of physical intervention. The investigation resulted in a SUSTAINED finding for Use of Force – Excessive against the staff and a SUSTAINED finding for Failure to Report against an administrator.

202503825 Tampa Bay Girls Academy
A youth's Florida Virtual School (FLVS) laptop was confiscated due to suspicion of computer misuse. Upon review of the youth's laptop, it was discovered that the youth was using the laptop to communicate with a former Tampa Residential Facility (TRF) staff member. The next day it was discovered the former female staff member was using the youth to relay messages to a second youth, with whom she was allegedly having a relationship. The messages showed the staff and second youth saying they loved each other and planned to see each other outside the facility. The female staff member was previously employed at TRF (boy's program) but at the time of the complaint worked at Tampa Bay Girls Academy (girl's program). The Hillsborough County Sheriff's Office completed an investigation and submitted their findings to the Circuit 13 State Attorney's Office, which declined to prosecute, citing insufficient evidence. The OIG investigation was closed with a NOT SUSTAINED finding for Sexual Abuse PREA and a SUSTAINED finding for Improper Conduct/Staff – Youth Relationship.

202504085 Pinellas Regional Juvenile Detention Center
An anonymous reporter alleged that a Juvenile Probation Officer was reportedly involved in two incidents in late 2024, when he worked as a Juvenile Detention Officer. The staff was reportedly left alone on a mod to supervise the youth prior to receiving his certification. While on the mod by himself, several youths got out of their rooms and attacked another youth. Following the incident, the staff was reportedly instructed by either his supervisor or Administration to take the next few days off with pay, even though he did not have enough sick time accrued and never filed a Workers' Compensation claim. The OIG investigated the allegations, and the investigation was closed with a NOT SUSTAINED finding for Violation of Policy/Rule (leaving a non-certified staff alone to supervise youth) and an UNFOUNDED finding for Falsification.

202504091 Bay Regional Juvenile Detention Center
The Abuse Registry was called by a youth alleging a staff member had struck him with a closed fist and a radio. The youth was seen by medical staff for a head injury. The investigation resulted in the following classifications and findings: Use of Force – Excessive was SUSTAINED, Violation of Policy/Rule (failure to complete reports) was SUSTAINED, Violation of Policy/Rule (violation of no youth contact) was SUSTAINED, Threats by Staff was SUSTAINED, Use of Force – Unnecessary was SUSTAINED and Failure to Report was SUSTAINED.

202504169 Tampa Bay Girls Academy – Moderate – Borderline Intellectual Functioning/Dev Disability
It was reported that a youth drank multi-purpose cleaner and then further attempted to harm herself by beating her head against the wall and biting herself. Staff intervened and placed her in a Protective Action Response (PAR) ground control restraint. The OIG found sufficient reason to investigate the incident for improper supervision. The OIG closed the investigation with the following findings: Improper Supervision was SUSTAINED; Use of Force was Improper against two staff were SUSTAINED; Violation of Policy/Rule (failing to complete a PAR/RI report) was SUSTAINED.

202504558 Probation Circuit 1 (EEO)
A female Juvenile Probation Officer (JPO) alleged that a male Juvenile Probation Officer (JPO) forced her to perform sexual acts with him and touched her inappropriately without her consent. The EEO Resolution Panel convened and determined the following: Failure to Report with CAUSE and Misconduct/Conduct Unbecoming a Public Employee with CAUSE.

202504665 Escambia Regional Juvenile Detention Center
A youth filed a grievance at the facility alleging another youth had forced him to perform sexual acts. The investigation resulted in the following classifications and findings: Three counts of Improper Supervision were NOT SUSTAINED.

202504746 AMI Kids Polk
A youth alleged that a staff member allowed him to touch her and had inappropriate conversations with him. The Polk County Sheriff's Office investigated the case, and the investigation was closed with no criminal violations found. The OIG investigated the allegation, and the investigation was closed with a NOT SUSTAINED finding for Improper Conduct/Staff-Youth Relationship.

202504791 Volusia Regional Juvenile Detention Center
A female youth reported seeing three other female youths performing sexual acts on each other one night. The OIG found sufficient reason to investigate staff supervision for that night. During the investigation, an anonymous caller alleged Administration placed six youths in a room who were not allowed to be together due to their status and age. While in the room, the youths engaged in sexual contact. The OIG investigation was closed with a SUSTAINED finding for Improper Supervision; a SUSTAINED finding for Violation of Policy/Rule (failure to house youth based on their status and ages); and a NOT SUSTAINED finding for Violation of Policy/Rule (failure to house youth based on their status and age).

202504853 Cypress Creek – Mental Health – Max
A male youth alleged he and a female staff member have been having an inappropriate sexual relationship while in the kitchen. The investigation resulted in the following classifications and findings: Sexual Abuse (PREA) – NOT SUSTAINED.

202505096 Monitoring and Quality Improvement (EEO)
A Regional Monitor alleged that after work, while at a restaurant, another Regional Monitor made inappropriate and discriminatory comments towards her, her husband, other coworkers, and restaurant staff. The EEO Resolution Panel convened and determined the following: Discrimination with CAUSE.

202505099 Tampa Bay Girls Academy – Max – Intensive Mental Health
The Facility Administrator reported that a youth made inappropriate sexual comments regarding another youth at the facility and alleged that on an unknown date during bedtime, said youth forcibly touched her "private areas" and continued touching her after being denied consent several times. The OIG found sufficient reason to investigate the incident for improper supervision, failing to follow PREA procedures to separate the two youths, and failing to review logbooks and shift report reviews. The investigation closed with the following findings: Improper Supervision was SUSTAINED; Violation of Policy/Rule (failure to review logbooks and shift report reviews) was SUSTAINED: and Violation of Policy/Rule (failure to separate the victim/youth from the perpetrator) against two staff were SUSTAINED.

202505267 Alachua Regional Juvenile Detention Center
A former Alachua Detention Officer alleged staff smoke marijuana and pop pills, bring contraband into the facility, engage in improper conduct with youth, staff fight the youth in their rooms, staff refused youth abuse calls, staff steal time, and a logbook was left unattended and read by youth. The investigation resulted in the following classifications and findings: Misconduct/Conduct Unbecoming a Public Employee was SUSTAINED, Introduction of Contraband was NOT SUSTAINED, Violation of Policy/Rule (refusing youth an abuse call) was UNFOUNDED, Falsification was UNFOUNDED, Introduction of Contraband was UNFOUNDED, Misconduct/Conduct Unbecoming a Public Employee was NOT SUSTAINED, Violation of Policy/Rule (on duty illicit drug use by staff) was UNFOUNDED.

202505659 Okaloosa Youth Academy
The local Sheriff's Office received a tip that a youth had been a victim of a felony battery at the facility. Later, DCF received an anonymous complaint that same youth was allegedly having sexual relationship with female staff member. The female staff member also allegedly smoked marijuana in her car at the facility. It was also alleged that staff had switched the youth's medications, making him feel weird. The investigation resulted in the following classifications and findings: Sexual Abuse (PREA) was UNFOUNDED, Medication Error – Facility/Direct Care Staff was UNFOUNDED, Violation of Policy/Rule (illicit drug use by staff) was UNFOUNDED.

202505777 Alachua Academy
A youth reported that an unknown male staff member pulled the hair and touched the thighs of two female youth. The male staff also reportedly told the youth that they could sit on his "private area". It was further alleged that the staff member follows two former facility youth on social media. The current youth expressed feeling uncomfortable due to the staff

member's behavior. The reporting youth stated she informed Administration that she wanted to report the allegation to the CCC but was denied. The Gainesville Police Department responded and closed their case as Inactive/Closed. The OIG investigated the allegations, and the investigation was closed with the following findings: The allegation of Sexual Abuse (PREA) was closed as NOT SUSTAINED. The allegation of Failure to Report was closed as NOT SUSTAINED.

202505782 Fort Myers Academy – Intensive Mental Health – Moderate
The Facility Administrator advised that a youth alleged a Coach Counselor entered her dorm room and touched her inappropriately by rubbing her thigh and face. The OIG found sufficient reason to investigate the staff for Sexual Abuse (PREA) and investigate two staff for entering youths' rooms without a second staff member present. The investigation was closed with the following findings: Sexual Abuse (PREA) was NOT SUSTAINED; Violation of Policy/Rule (entering youths' rooms without another staff member present) against two staff was SUSTAINED.

202505867 Orange Regional Juvenile Detention Center
Five female youth reported complaints of a sexual nature against a male staff. It was alleged that the male staff showed a picture of his private area on his phone to two female youth and he was engaging in conversations of a sexual nature with another female youth. The investigation resulted in the following classifications and findings: Sexual Abuse (PREA) was UNFOUNDED and Misconduct/Conduct Unbecoming a Public Employee was NOT SUSTAINED.

202506274 Manatee Regional Juvenile Detention Center
A male youth alleged while in his room, he was beat up by three male youths and forced to perform sexual acts with them. The investigation resulted in the following classifications and findings: Two counts of Improper Supervision were NOT SUSTAINED, two counts of Violation of Policy/Rule (failing to complete 10-minute checks within the required timeframe) were SUSTAINED, Violation of Policy/Rule (allowing two or more youth to occupy a room) was SUSTAINED, and two counts of Violation of Policy/Rule (failing to properly classify youth) were SUSTAINED.

202506389 Probation and Community Services Circuit 10 (EEO)
A Juvenile Probation Officer Supervisor (JPOS) and an Administrator alleged that an operations supervisor sexually harassed them by touching their breasts and buttocks and repeatedly pressured the JPOS for dates even after she rejected his advances. The OIG investigated the allegation and forwarded the report to the EEO Resolution Panel for review and determination. The EEO Resolution Panel determined there was CAUSE to believe an allegation of Sexual Harassment occurred. They also determined there was CAUSE to believe Conduct Unbecoming a Public Employee/Misconduct occurred.

202506490 Brevard Regional Juvenile Detention Center
A Code Green was called after two youths climbed the fence during outside recreation and successfully escaped from the facility. After reviewing surveillance video, it was discovered that a third youth attempted to escape with the other two youths but jumped down from the fence and returned to the recreation field. During the investigation, the OIG found sufficient evidence to investigate a JPO regarding her supervision of the youth. The investigation was concluded with a SUSTAINED finding of Improper Supervision against the staff.

202506629 Okaloosa Regional Juvenile Detention Center
A female youth alleged she was in a relationship with a male staff member; however, did not specify the nature of the alleged relationship. The investigation resulted in the following classifications and findings: Sexual Abuse (PREA) was NOT SUSTAINED, and Violation of Policy/Rule (entering an occupied room without being accompanied by an officer of the same sex as the youth) was SUSTAINED.

202506830 Walton Academy for Growth and Change
DJJ Deputy Secretary received an e mail from the mother of a male youth alleging that a female staff member attempted sexual relations with her son and left letters in his room. When her son refused the staff member's advances, she retaliated by writing negative reports about him. The investigation resulted in the following classifications and findings: Sexual Abuse (PREA) was NOT SUSTAINED, Improper Conduct/Staff-Youth Relationship was SUSTAINED, and Failure to Report was SUSTAINED.

202506860 Tampa Bay Girls Academy
A DCF intake report alleged a male staff was in an inappropriate relationship with a female youth. Romantic messages were reportedly discovered on the youth's laptop. The facility did not report this incident and was investigating internally. The OIG investigation was closed with a SUSTAINED finding for Improper Conduct/Staff-Youth Relationship and a SUSTAINED finding for Failure to Report.

202506901 Brevard Regional Juvenile Detention Center (EEO)
The Assistant Detention Center Superintendent advised that he received an email from a Youth Screening Program (YSP) Screener with allegations of sexual harassment against a Juvenile Detention Officer Supervisor (JDOS). The JDOS allegedly made inappropriate comments about the complainant's breasts. The DJJ Equal Employment Opportunity (EEO) Officer requested the OIG investigate the alleged Sexual Harassment. The EEO Resolution Panel convened and determined there was "No Cause" to believe the allegation of Sexual Harassment occurred. However, the EEO Resolution Panel determined there was "Cause" to believe Conduct Unbecoming a Public Employee occurred.

202506914 St Augustine Youth Academy
A former Case Manager alleged the new Case Management Director had inappropriate interactions with youth, including writing a youth a letter, allowing a youth to have a cell phone in his room, and allowed a youth to sleep in the therapist's office without justification. The investigation resulted in the following classifications and findings: Improper Conduct/Staff – Youth Relationship was NOT SUSTAINED.

202506933 Tampa Bay Girls Academy
A youth alleged she was sexually assaulted by an unknown male staff member on an unknown date and time in Building 1 of the facility. The Hillsborough County Sheriff's Office investigated the allegation but closed their case unfounded. The OIG investigation was closed with a NOT SUSTAINED finding of Sexual Abuse PREA against an unknown staff member.

202506935 Oak Grove Youth Academy
An anonymous caller alleged staff bribed youth with contraband, used excessive force, falsified staff signatures and logbook entries, and engaged in improper relationship with unknown youth. A second anonymous allegation two weeks later claimed staff introduced contraband into facility, staff had sexual relationship with youth, aloo youth to fight, youth are denied abuse calls and administration covered it up. The investigation resulted in the following classifications and findings: Sexual Abuse (PREA) was NOT SUSTAINED, Use of Force Excessive was UNFOUNDED, Falsification was UNFOUNDED, Failure to Report was UNFOUNDED, Improper Conduct/Staff – Youth Relationship was NOT SUSTAINED, Violation of Policy/Rule (allowing youth to fight) was NOT SUSTAINED, Improper Conduct/Staff – Youth Relationship was UNFOUNDED, Improper Conduct (placing bounties on youth) was NOT SUSTAINED, Violation of Policy/Rule (allowing youth to fight) was NOT SUSTAINED, Falsification-UNFOUNDED, Improper Conduct (texting people for youth) was NOT SUSTAINED, Introduction of Contraband (bribing youth with contraband) was UNFOUNDED, Improper Conduct (bribing youth with contraband) was UNFOUNDED.

202506940 Tampa Bay Girls Academy
During a walkthrough, a youth was found face down on the floor in her room with 3 shirts tied around her neck. She was unconscious and unresponsive, but breathing. She was transported to a local hospital for treatment. The OIG found sufficient evidence to investigate staff supervision at the time of the incident. The OIG also found sufficient evidence to investigate a staff member for falsifying ten-minute check logs. The OIG investigated the incident, and the investigation was closed with the following findings: An allegation of Improper Supervision was NOT SUSTAINED against a supervisor; an allegation of Improper Supervision was SUSTAINED against two direct care staff; and an allegation of Falsification was SUSTAINED.

202507213 Orange Regional Juvenile Detention Center (EEO)
A Juvenile Detention Officer Supervisor (JDOS) alleged she had been sexually harassed by an Assistant Detention Center Superintendent (ADCS). The JDOS specifically alleged the ADCS made comments about her pants being too tight and requested she send him photos of her wearing pajamas. DJJ Equal Employment Opportunity (EEO) Officer requested the OIG investigate the alleged Sexual Harassment. The EEO Resolution Panel convened and determined that there was NO CAUSE to believe the allegation of Sexual Harassment (Staff on Staff) occurred. However, the EEO Resolution Panel determined there was CAUSE to believe Conduct Unbecoming a Public Employee occurred.

202507527 Redwood Youth Academy
A complainant alleged that a female staff member engaged in engaged in inappropriate conduct of a sexual nature with a male youth, allowed the youth to watch videos of her twerking, and to slap on her on the buttocks. The investigation resulted in the following classifications and findings: Improper conduct was NOT SUSTAINED, Sexual Abuse (PREA) was NOT SUSTAINED.

202507559 Deep Creek Youth Academy
A youth alleged another youth entered the shower area and sexually assaulted him. The investigation resulted in the following classifications and findings: Improper Supervision was NOT SUSTAINED, two counts of Violation of Policy/Rule were NOT SUSTAINED, Violation of Policy/Rule (violation of shower protocol) was SUSTAINED.

202507687 Tampa Bay Girl's Academy
Tampa Bay Girl's Academy Assistant Facility Administrator (AFA) reported to the Department of Juvenile Justice (DJJ) Office of Inspector General (OIG) Central Communications Center (CCC) that a female youth experienced a seizure after being attacked by several other female youths and was transported to the hospital following the altercation. Additional CCC reports were submitted by a teacher and a Juvenile Probation Officer (JPO), alleging that a staff member was assaulted by multiple youths who took the staff member's facility keys, that youths reported being victims of riots and sexual assaults, and that staff members were stabbed during the incident. The reports also raised concerns that the incident was the result of understaffing. The investigation resulted in the following classifications and findings: Three counts of Violation of Policy/Rule against a single staff member (not staffing the shift to meet the required staff to youth ratios, not following the daily activity schedule to ensure that the youth were secured for bedtime, and failing to authorize the use of Controlled Observation to regain order and control) were SUSTAINED, Violation of Policy/Rule against a single staff member (not following the daily activity schedule to ensure that the youth were secured for bedtime) was SUSTAINED, and Failure to Report was NOT SUSTAINED, Failure to Report against a single staff member was SUSTAINED, and Violation of Policy/Rule against a staff member (failing to document pertinent information in the logbook) was SUSTAINED.

202508115 Bay Regional Juvenile Detention Center
Two male youth were involved in a youth-on-youth Sexual Abuse (PREA) incident, and one youth was charged with two counts of sexual battery. The investigation resulted in three allegations applied to three staff with the following classification and findings: Two counts of Improper Supervision were SUSTAINED and Violation of Policy/Rule (Negligent in the performance of administrative duties) was SUSTAINED.

202508289 Pinellas Regional Juvenile Detention Center (EEO)
An anonymous caller alleged a Juvenile Detention Officer Supervisor (JDOS) often made sexual comments and "hit on" staff while at work. The EEO Resolution Panel convened and determined there was "No Cause" to believe the allegations of Sexual Harassment (Staff on Staff) occurred. There was also NO CAUSE to believe there was a Failure to Report. The EEO Resolution Panel determined there was CAUSE to believe Conduct Unbecoming a Public Employee occurred.

202508348 South Florida Youth Academy
During a DCF investigation, it was alleged that a male youth engaged in sexual intercourse with a female staff. It was further alleged that a male staff directed profanity at youth. The OIG also found sufficient reason to investigate staff for leaving a dorm unattended and investigate an Administrator for Use of Force. The OIG investigation was closed with the following findings: Sexual Abuse (PREA) against a former staff was NOT SUSTAINED; an allegation of Improper Supervision against two staff was SUSTAINED; an allegation of Improper Conduct against an Administrator was SUSTAINED; and an allegation of Use of Force – Unnecessary against an Administrator was NOT SUSTAINED.

202508404 Leon Regional Juvenile Detention Center
A male youth escaped the facility during preparation for transport. He was charged with Escape – Child from Secure Facility. The investigation resulted in four allegations applied to four staff with the following classifications and findings: Improper Supervision was SUSTAINED, two counts of Violation of Policy/Rule (failure to ensure that all doors are closed and locked) were SUSTAINED, and Violation of Policy/Rule (negligent in the performance of administrative duties) was SUSTAINED.

202600006 Broward Regional Juvenile Detention Center
A male youth alleged that two male JDOS entered his room during the night and sexually assaulted him. The Ft. Lauderdale Police Department investigated the matter and closed the case as Unfounded. The OIG investigation was closed with an UNFOUNDED finding of Sexual Abuse PREA against two staff.

202600070 AMI Kids Polk
Two male youth alleged that they were both sexually assaulted and forced to perform sexual acts by multiple male youths while at the program. The investigation resulted in the following classifications and findings: Violation of Policy/Rule against a staff member (failing to ensure staff actively supervised youth and conducted room checks as required by policy) was SUSTAINED, two counts of Failure to Report were SUSTAINED, Violation of Policy/Rule against a staff member (failing to properly classify youth) was NOT SUSTAINED, Violation of Policy/Rule against a staff member (obtaining written statements from the victims) was SUSTAINED, and Violation of Policy/Rule against a staff member (obtaining written statements from the victims) was NOT SUSTAINED.

202600481 Pinellas Regional Juvenile Detention Center
A youth turned in a THC vape pen and alleged a staff gave it to him on an unknown date. The Pinellas County Sheriff's Office took custody of the vape pen and concluded their investigation with a finding of "Case Inactive – No Further Leads". The OIG investigation was closed with a NOT SUSTAINED finding for Introduction of Contraband.

202600887 Miami Youth Academy
During a youth's intake process at Tampa Residential Facility, the youth reported that he was experiencing pain in his collarbone due to a Protective Action Response (PAR) restraint performed on him while at Miami Youth Academy. The mobile x-ray unit was contacted. They diagnosed him with a fractured collarbone. The OIG investigation revealed the youth admitted making up the allegation against staff because he was embarrassed that he fell over a chair while horseplaying with another youth. As a result, the OIG investigation was closed with an UNFOUNDED finding against three staff.

202601545 Duval Regional Juvenile Detention Center
A youth reported a PREA allegation against multiple staff members. The investigation resulted in the following classifications and findings: Three counts of Sexual Abuse (PREA) were UNFOUNDED, and Violation of Policy/Rule (failure to protect youth) was UNFOUNDED.

202601696 Brevard Regional Juvenile Detention Center
The Assistant Detention Center Superintendent (ADCS) advised that a code green was called due to youth escaping from the facility during recreation time. The investigation was closed with the following findings: The allegation of Improper Supervision against 4 staff was SUSTAINED.

202601794 Bay Regional Juvenile Detention Center
A female youth alleged that a female staff member engaged in conversation about sexual activity and sex toys in her presence. The investigation resulted in the following classifications and findings: Sexual Harassment (PREA) was NOT SUSTAINED.

202601901 Hillsborough West Regional Juvenile Detention Center
During a suicide risk assessment while at Les Peters Academy, a youth alleged that a few weeks ago while at Hillsborough West RJDC, an unknown male staff member pinned her down and cut on her neck with a key. The youth also alleged the unknown male staff member touched her inappropriately. The Tampa Police Department responded to the facility and closed their case as "Information Only". The OIG investigation was closed with a NOT SUSTAINED finding for Use of Force – Excessive and a NOT SUSTAINED finding for Sexual Abuse PREA.

202601957 Duval Regional Juvenile Detention Center
The Detention Services Assistant Secretary received a thumb drive via mail from an unknown person that contained an audio recording of a meeting between four DJJ administrative personnel that took place outside the facility. Several personnel and work-related topics were discussed. It appeared that, except for the person recording the conversation, the other 3 individuals were not aware they were being recorded. The case was closed with the allegation of Misconduct/Conduct

Unbecoming a Public Employee (recording individuals without consent) against three specific staff was NOT SUSTAINED. The allegation of Misconduct/Conduct Unbecoming a Public Employee (recording individuals without consent) against an unknown staff was SUSTAINED. The allegation of Misconduct/Conduct Unbecoming a Public Employee (using inappropriate/unprofessional language) against one staff was SUSTAINED.

202601992 Volusia Regional Juvenile Detention Center
A staff member complained of ongoing grievances and complaints regarding workplace practices and the handling of employee and youth concerns. After reviewing the complaint, the OIG determined there was sufficient information to investigate the allegation that youth at the facility were being denied abuse calls. The remaining allegations in the complaint were addressed by Detention Services. An OIG investigation was completed and closed with seven NOT SUSTAINED findings for Violation of Policy/Rule (failure to allow youth abuse calls).

202602079 Pasco Regional Juvenile Detention Center
An anonymous caller alleged the following: a female JDOS gave her personal cell phone number to a male youth; two male staff members were bringing cannabis vapes to youth in the facility and receive money via Cash App from someone outside the facility; staff were passing notes from the girl's mod to the boy's mod; and there was an incident where a staff member was left alone on the mod to supervise 30 youth. Allegations of staff favoritism was addressed by Detention Services. The OIG investigation was closed with the following findings: the allegation of Improper Conduct/Staff-Youth Relationship was NOT SUSTAINED; the allegation of Improper Conduct was UNFOUNDED**;** the allegation of Introduction of Contraband against two staff was UNFOUNDED; and the allegation of Violation of Policy/Rule (failure to maintain required staffing ratios) was NOT SUSTAINED.

202602375 Center for Success and Independence
A youth alleged a named staff member would perform oral sex on youth for $200.00 and allow multiple youth to inappropriately touch the staff member. The investigation resulted in the following classifications and findings: Sexual Abuse (PREA) was UNFOUNDED.

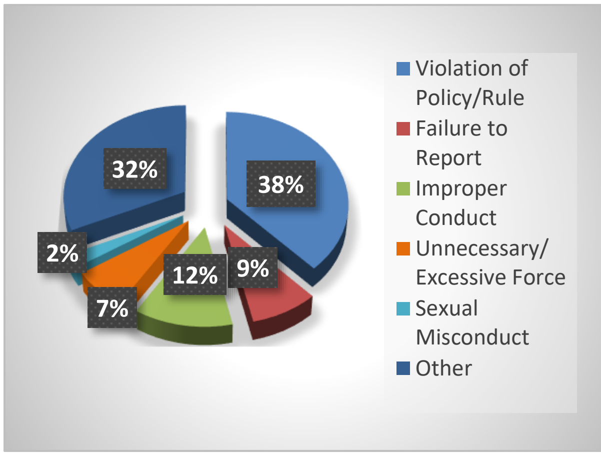
202602421 Duval Regional Juvenile Detention Center (EEO)
An anonymous complainant alleged that two employees engaged in an unprofessional relationship, which provided one of the employees with extra privileges and favoritism. The anonymous complainant provided a thumb drive containing a video recording of the two staff fondling and groping one another inside a facility office. The EEO Resolution Panel convened and determined there was "Cause" to believe the allegation of Sexual Harassment (Staff on Staff) and the allegation of Misconduct/Conduct Unbecoming a Public Employee occurred by one of the staff members. The EEO Resolution Panel also determined there was NO CAUSE to believe the allegation of Misconduct/Conduct Unbecoming a Public Employee occurred by the second employee. Finally, the EEO Resolution Panel determined there was CAUSE to believe the allegation of Violation of Policy/Rule (failure to follow a directive) occurred by the second employee.

202602584 Palm Beach County, Circuit 15 (Probation and Community Intervention)
A County Sheriff's Office notified the Department that during a polygraph examination for a background investigation, a DJJ Juvenile Probation Officer acknowledged that she violated DJJ policy by using department computers for her personal business to complete, Immigration/Asylum applications and various government applications for profit. It was additionally discovered that the JPO did not have an approved Dual Employment Form on file for fiscal year 2025-2026. The OIG investigation was closed with a SUSTAINED finding for Misconduct/Conduct Unbecoming a Public Employee and a SUSTAINED finding for Violation of Policy/Rule (failure to have an approved Dual Employment Form).

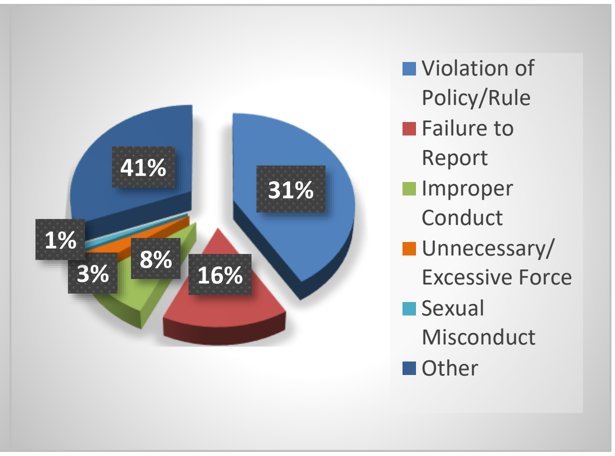
202602911 Tampa Residential Facility
The Office of Inspector General (OIG) received a DCF Florida Safe Families Network (FSFN) intake report that alleged two female staff performed sexual acts on three male youth. All of the youth/victims denied any sexual activity occurred. The case was closed and the allegation of Sexual Abuse (PREA) against three Coach Counselors was UNFOUNDED.

Sustained Findings by Type

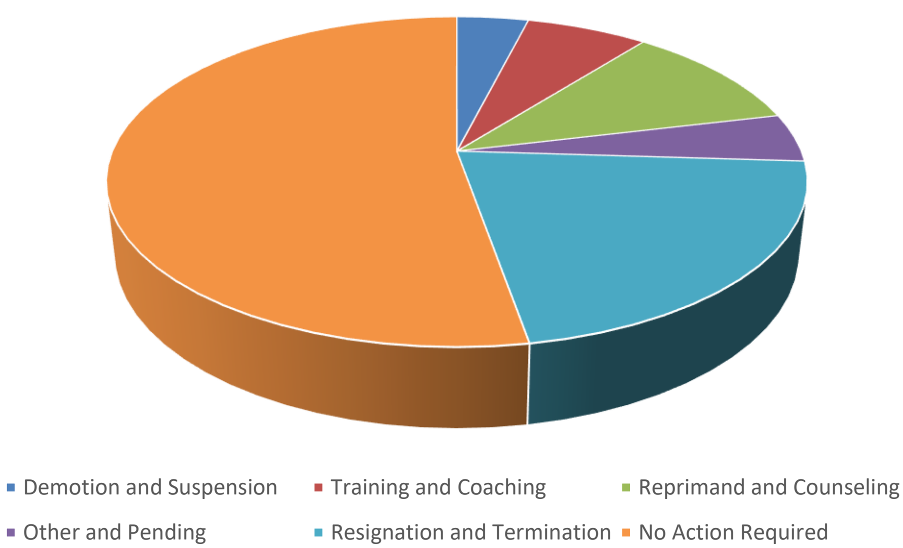
2024 – 2025



2025 – 2026



Disciplinary Actions



Categorization of Investigations Closed

	Total	Exonerated	Sustained	Not Sustained	Unfounded	Cause	No Cause	Percentage of Substantiated Allegations
Confidentially Violation	2	0	2	0	0	0	0	100%
Failure to Report	23	0	17	3	1	1	1	4%
Falsification	7	0	1	1	5	0	0	14%
Force, Excessive	9	0	2	2	5	0	0	22%
Force, Unnecessary	6	0	1	4	1	0	0	17%
Harassment	1	0	0	0	0	0	1	0
Harassment/Discrimination	2	0	0	0	0	1	1	0
Improper Conduct	14	0	4	4	6	0	0	29%
Improper Conduct/Sexual Nature	1	0	0	0	1	0	0	0
Improper Conduct/Staff - Youth Relationship	12	0	5	4	3	0	0	42%
Improper Search	2	0	0	2	0	0	0	0
Improper Supervision	26	0	16	10	0	0	0	62%
Improper Use of Force	6	0	5	1	0	0	0	83%
Introduction of Contraband	14	0	4	5	5	0	0	29%
Medical Neglect	1	0	0	0	1	0	0	0
Medication Error – Facility/Direct Care Staff	1	0	0	0	1	0	0	0
Misconduct	1	0	0	1	0	0	0	0
Misconduct/Conduct Unbecoming a Public Employee	23	0	4	5	5	8	1	17%
Sexual Abuse (PREA)	27	0	1	14	12	0	0	4%
Sexual Harassment	3	0	0	0	0	1	2	0
Sexual Harassment (PREA)	3	0	0	3	0	0	0	0
Sexual Harassment / Staff-on-Staff	4	0	0	0	0	1	3	0
Threats By Staff	1	0	1	0	0	0	0	100%
Violation of Policy/Rule	65	0	44	16	4	1	0	68%
TOTAL	**254**	**0**	**107**	**75**	**50**	**13**	**9**	**42%**

Facility Surveys

The Office of Inspector General regularly conducts unannounced facility surveys at both Department and Residential facilities to ensure that programs are operating safely, securely, and in full compliance with established procedures and contractual obligations. During these assessments, inspectors evaluate a wide range of operational and environmental factors, including the facility's physical condition, security protocols, youth safety measures, food service quality, cleanliness, medical accommodations, housing conditions, and staffing levels. Additionally, inspectors conduct interviews with youth to gain insight into their perceptions of safety, morale, and overall treatment within the facility.

Incident Operations Center

The Incident Operations Center (IOC) is responsible for managing all reported incidents, including monitoring corrective actions taken by Department providers and State-owned or operated facilities following a substantiated or sustained finding. The unit also conducts trend analysis and oversees the daily review, assignment, and disposition of incidents accepted by the Central Communications Center (CCC). In addition, the IOC provides daily incident and complaint hotline coverage through the CCC. The unit is staffed by an IOC Director, IOC Supervisor, IOC Analysts, CCC Supervisor, and Duty Officers.

Operational Hours and Procedures

In October 2010, Florida Administrative Code 63F-11 was adopted into law. This rule requires both Department staff and contract provider staff to report certain prescribed incidents to the CCC within 2 hours of the occurrence or knowledge of the occurrence. Incidents are called into a toll-free telephone number 365 days per year. The rule was modified in August 2016 to include additional reportable requirements. This process guarantees receipt of incidents by the duty officers as all incidents are deemed critical to Department operations, thereby necessitating expedited reporting. The duty officers simultaneously enter reported incidents into the CCC Incident Tracking and Reporting System, which is a specialized management information tracking system. Once incidents are entered into the CCC tracking system, notification is sent to the Secretary, program area representatives, and the OIG for review and response. In May 2014, FDJJ Policy 2020 was implemented to further define the roles of the IOC and the CCC. This policy was updated in April 2016 to incorporate the move of the Management Review Unit to the OIG.

The following are examples of reportable incident types:

- Youth Deaths
- Staff Arrests
- Escapes from Secure Facilities
- Life-threatening Youth Injuries
- Disturbances
- Display/Use of Deadly Weapons
- Staff and Youth Sexual and Romantic Relationships
- Theft of Staff/Youth Owned Property
- Alleged Improper Use of Force and Abuse
- Medical/Mental Health issues including unscheduled medical transport.

Central Communications Center Incident Tracking and Reporting System

A daily report is generated from the CCC tracking system and e-mailed each workday to the OIG, Secretary, and various Department representatives to notify them of incidents received within the prior 24-hour period. Additionally, a second report is generated the following day documenting the action taken regarding the reported incident. The CCC tracking system allows the OIG and program area representatives to assign incidents, track the findings and corrective actions, and to close incidents without generating a paper report. The CCC tracking system enables all program reviews, management reviews, and IG investigations and inquiries to be tracked. The system allows for greater information gathering and sharing, data analysis, and workflow tracking.

Statistical Data

- The CCC received approximately **13,748** calls**.**
- Duty Officers logged **6,905** reportable incidents and **2,007** non-reportable incidents into the CCC tracking system. There were **2,306** incidents involving complaints against staff, **2,251** program disruptions, and **1,942** medical issues.
- Approximately **12,957** classifications were assigned to incidents to support appropriate processing and closure. Because some incidents require multiple classifications, totals exceed the number of incidents. The top five classifications were **1,396** Medical Transports, **1,039** Suicide Attempts, **992** Improper Supervisions, **735** Baker Act – Transports, and **687** Violation of Policy/Rule.
- A total of **1,108** incidents were assigned for review or investigation, including **796** Program Reviews**, 203** Management Reviews, and **109** IG Investigations and Inquiries.
- A total of **8,683** incidents were closed, consisting of **7,619** Pre-Assessment, **762** Program Reviews, **192** Management Reviews, and **110** IG Investigations and Inquiries**.**

Other IOC Functions

In addition to answering telephone calls, entering incidents into the CCC system, and making daily referrals to program areas, IOC employees also perform the following functions:

- Assist with public records requests related to CCC incidents.
- Resolve employment-related issues by researching missing disposition information or discrepancies in an employee's CCC incident history.
- Support program areas by processing CCC incident changes, updates, and assignments within the system.
- Scan and upload documents associated with CCC incidents.
- Review and enter Abuse Registry Investigations and Florida Safe Families Network notifications received via fax or email into the CCC system.
- Provide statistical data to internal stakeholders.
- Offer technical assistance to OIG Inspector Specialists and program areas by researching the voice recording system and making telephone recordings available for review.
- Provide trend analysis to program areas.
- Deliver initial and ongoing supplemental training for Program and Management Reviews.
- Conduct quality checks of all OIG investigations, inquiries, management reviews, and program reviews to ensure compliance with FDJJ Policy 2020.
- Verify staff arrests using Criminal Justice Information Services.
- Provide customer service assistance and guidance to citizens seeking Department services.

Management Review Unit

The Management Review Unit (MRU), comprised of ten reviewers and two supervisors, is responsible for conducting reviews of allegations involving department facilities or contract providers. Management reviews are initiated when incidents or allegations are determined to be severe in nature and meet one or more of the following criteria: evidence of a crisis; serious breaches in the safety and security of youth or staff; or indications of unaddressed systemic issues.

The MRU closed 192 reviews.

Background Screening Unit

The Background Screening Unit (BSU) is located within the Office of the Inspector General. Its purpose is to assist the Department in meeting statutory and agency background screening standards for employment. The BSU conducts Level II employment background screenings pursuant to Chapters 435, 984, and 985 of the Florida Statutes (F.S.) and the Department's background screening policy and procedures. Background screening is performed on state and contracted provider directors, owners, employees, volunteers, mentors, and interns.

Background Screening Process

Employment background screenings must be completed before an applicant is hired or a volunteer is utilized by the Department, or a department contracted provider. Background screening is how the Department checks a person's criminal history to determine if they meet statutory requirements to work or volunteer. Background screenings are conducted through the AHCA Clearinghouse Database for agency-contracted providers and agency personnel. Each screening includes fingerprint processing by the Florida Department of Law Enforcement (FDLE) and the Federal Bureau of Investigation (FBI), along with a demographic search of the Comprehensive Case Information System (CCIS), which compiles and displays criminal records from courthouses throughout the State of Florida. Also, as a criminal justice agency, the criminal history reports received from the FDLE and FBI display all adult arrests and may also include juvenile, sealed, and expunged criminal history information.

Screening Types

The Department conducts two types of background screenings; Livescan which is the initial screening of potential employees and volunteers and Rescreening/Resubmissions that occur every 5 years of continued service.

Through the Livescan process, applicants seeking employment or to volunteer with the Department or a contracted provider are fingerprinted. The fingerprints are electronically transmitted to the FDLE and the FBI and within 72 hours the criminal search result is returned to the BSU. Livescan fingerprinting also allows FDLE to send an electronic notice to the BSU when an employee or volunteer receives a new Florida arrest.

The 5-Year Rescreen/Resubmission is a national criminal records check completed for all state and contracted provider employees and volunteers. The fingerprints from the Livescan screening are kept on file by FDLE and resubmitted to the FBI every 5-Years of continued services. The purpose of rescreening/resubmission is to ensure current employees and volunteers maintain level II screening standards throughout the term of their employment and/or service. FDLE recently implemented Federal Rap Back Services. This service keeps the fingerprints of employees and volunteers on file and will provide notification to the Department when a person is fingerprinted for a new arrest or criminal registration in the United States. National Rap Back Services, when fully implemented, will eliminate the need for 5-Year Rescreening/Resubmission.

Ratings and Determination Process

Background screenings are rated using one of the following determinations: Eligible, Identified/Non-Caretaker Only, and Not Eligible. These determinations are based on the criminal history and the position the applicant will occupy.

Applicants will receive an eligible rating when no disqualifying criminal conviction or no contest plea appears on the criminal record. Applicants with an eligible rating may be hired or utilized by the Department or contracted provider in any position.

Certain applicants seeking state employment with the Department will receive an identified/non-caretaker only rating. This rating is applied when a disqualifying criminal conviction or no contest plea appears on the criminal record, but the person will not work in a position that has contact with youth, access to confidential youth records or on the grounds of a facility or program where youth are housed or receiving services. This rating will only be given to applicants for state employment with the Department and is not given to contracted provider employees or volunteers. Applicants with this rating can only be hired in a position and at a location where there is no contact with youth or access to confidential youth records.

Applicants will receive a not eligible rating when a conviction or no contest plea for a disqualifying criminal offense appears on the criminal record. Applicants with this rating cannot be hired or utilized as a volunteer until an exemption from disqualification has been granted by the Department. To receive a not eligible rating, an applicant must have either been found guilty of, pled guilty to, had adjudication withheld, or pled no contest to at least one of the charges listed in Chapters 435.04, 985.644, or 985.66, F.S.

Exemption from Disqualification

The exemption from disqualification is a review process that allows most applicants who receive a not eligible rating to be reconsidered for employment or as a volunteer. As set forth in Section 435.07, F.S., exemptions may be granted for a misdemeanor disqualifying offense as soon as the person is lawfully released and completes all sanctions. For a felony offense, the Department may not grant an exemption from disqualification until it has been at least two (2) years since the applicant completed or was lawfully released from confinement, supervision, or sanction for the disqualifying offense. An exemption from disqualification cannot be granted to any person who is a sexual predator as designated pursuant to section 775.21, F.S., a career offender pursuant to section 775.261, F.S., or a sexual offender pursuant to section 943.0435, F.S., unless the requirement to register as a sexual offender has been removed pursuant to section 943.04354, F.S.

The Secretary decides on behalf of the Department if an exemption should be granted or denied. Exemptions denied by the Secretary can be reconsidered by requesting a formal hearing with the Division of Administrative Hearings (DOAH) pursuant to section 120.57, F.S.

OTHER BSU FUNCTIONS

In addition to conducting employment background screenings, the BSU performs the following functions:

- Provides training on the Department and Clearinghouse screening processes
- Operates Livescan Devices and Photograph Equipment
- Coordinates the installation of new Department Livescan Devices
- Conducts criminal history checks to assist in agency investigations and inquiries
- Coordinates the initial phase of the exemption process
- Reviews personnel records for incidents of abuse, excessive force, and misconduct
- Informs programs of employee arrests
- Provides out-of-state driver's license notifications
- Creates user accounts and manuals
- Creates and maintains policies and procedures
- Processes background screening invoices
- Processes retention notification, billing and deletions

- Corresponds nationally with law enforcement agencies and court clerks
- Collects and catalogs Annual Affidavits
- Scans completed screening documents into an archival database for future reference and access
- Responds to in-person, telephone, fax, and e-mail inquiries

STATISTICAL DATA

- Conducted **10,976** employee background screenings
- Identified **87** applicants who were statutorily disqualified, failed to submit needed information, or were withdrawn by the requester
- Processed **61** applicants who requested an exemption hearing for a statutorily disqualifying offense appearing on their record
- Received and processed **1,064** arrest notifications
- Conducted **10,976** record searches in the Inspector General Incident Tracking system
- Scanned approximately **86,618** pages of documents into the screening archival database

OIG Staff Directory

	Robert Munson	**Inspector General**
	Wanda Glover	Administrative Assistant III
Internal Audit	**Kelly Neel**	**Audit Director**
	Terra Dailey	Auditor
	Michele Gray	Auditor
	Andrea Kramer	IT Auditor
Investigations	**Darrell Furuseth**	**Chief of Investigations**
	Chelsea Coachman	Administrative Assistant II
	Martina Walker	Staff Assistant
	Rachel Robinson	**Investigations Coordinator**
	Tanya Cuyler	Inspector Specialist
	Robert Kitson	Inspector Specialist
	Steve Owens	Inspector Specialist
	Jack Spencer	Inspector Specialist
	Gerard Ward	**Investigations Coordinator**
	Griffin Crosby	Inspector Specialist
	Monica Gray	Inspector Specialist
	Shewanda Hall	Inspector Specialist
	Michelle Smith	Inspector Specialist
Incident Operations Center	**Karen Miller**	**Director**
	Haley Hall	**Supervisor**
	Sharda Davis	Analyst
	Therman Gullette	Analyst
	Robert Sanders	Analyst
Central Communications Center	**Matthew McCaffrey**	**Supervisor**
	Lisa Alexander	OPS Duty Officer
	Brandon Donaldson	Duty Officer
	Phoenix Holladay	Duty Officer
	Miya Petithomme	Duty Officer
	Mary Williams	Duty Officer
Management Review Unit	**Scott Pedersen**	**Supervisor**
	Sarah Bechtel	Review Specialist
	Blake Buck	Review Specialist
	Melinda Gouldsbury	Review Specialist
	Makisha Rothmiller	Review Specialist
	Neil Stier	**Supervisor**
	Bonita Johnson	Review Specialist
	Sharon Lawrence	Review Specialist
	Michael Lindsey	Review Specialist
	Amanda Lugo	Review Specialist
Background Screening Unit	**Lisa Alexander**	**Director**
	Erika Ross	**Operations Consultant**
	Gabrielle Boles	Staff Assistant
	Courtney Mack	DJJ Operations Specialist
	Keldrick Pompey	OPS Staff Assistant
	MaKiya Woodard	OPS Senior Clerk
	Morgan Williams	**Operations Consultant**
	Marlon Jackson	DJJ Operations Specialist
	Keldric James	DJJ Operations Specialist
	Nashira Sutton	DJJ Operations Specialist

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